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Dogger™ 5 Year Limited Warranty Policy

Dog Quality Enterprises ("Dog Quality"), a Canadian company located in British Columbia, makes the following Limited Warranty concerning the Dogger™ dog stroller:

5 YEAR LIMITED WARRANTY ON FRAME & FRAME RELATED COMPONENTS

Subject to the following limitations, terms and conditions, Dog Quality warrants to the original owner of each new Dogger that the stroller frame and frame related components, when new is free of defective materials and workmanship. The 5 year limited warranty is conditioned upon the Dogger being operated under normal conditions and use, and properly maintained.

This limited warranty does not provide protection against, and Dog Quality will have no liability for any damage to or defects in the Dogger caused by any animal, events and situations beyond normal exposure conditions, including, but not limited to: commercial use, misuse, abuse, neglect, impacts of foreign objects, acts of God, improper storage, accident, alteration, discoloration or other damage caused by pollution, sunlight, other environmental conditions, mold, dirt, mildew, or exposure to harmful chemicals and any other cause not involving manufacturing defects in Dog Quality's product. The Dogger is for pets only and not designed for use by infants or children.

This limited warranty does not apply to paint/finish or components attached to the stroller/frame such as: basket, mesh, zippers, interior pad, canopy, wheels, front wheel swivel/locking mechanism, handlebar foam, folding latch, underneath storage, or any accessories.

This limited warranty does cover the physical frame, folding mechanism, handle bars, the rear suspension, brakes, as well as the front fork wheel connection.

Components attached to the stroller/frame such as basket, interior pad, canopy, wheels, front wheel swivel/locking mechanism, handlebar foam, folding latch, and underneath storage, if defective are covered under the 30 day money back guarantee.

This warranty is non-transferable and is considered void if the Dogger was not purchased new.

Proof of Purchase must be provided.

When making a claim please contact info@dogquality.com or 866-297-5979 to report the problem and provide proof of purchase. The stroller must be returned to Dog Quality at the owner's expense, unless during the first 30 days of ownership whereby shipping costs would be covered under the 30 day money back guarantee.

Once received, Dog Quality will first attempt to repair the problem, and only if a repair is not possible, will a replacement stroller be provided. Return shipping after the repair has been made will be covered by Dog Quality.

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Helping Older Dogs Enjoy Life

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